



Health and Safety

We are all in this together

- Do not enter the shop if you are experiencing the following symptoms
 - Cough
 - Fever
 - Sneezing
 - Chills
 - Shortness of breath
- Shopping hours have been reduced to 12:00pm to 4:00pm Tuesday to Friday, last customer entrance into the shop will be at 3:45pm. Opening later will allow us to do cleaning before the shop opens
- Maintain 2 meters apart inside and outside of the shop
- Customers are limited to 20 people at one time
- We are doing deep cleaning and cleaning high touchable areas throughout the day
- Plexiglass shields have been put up at the cash desk
- We are not using reusable bags, if you bring your own bag you must pack your own purchases
- Fitting rooms are open; however, you must ask to use them and only 2 items per visit, any clothing that you are not purchasing will be put on a rack to be held for 24 to 72 hours before putting back in stock. We will be disinfecting changing rooms after each use.
- There is absolutely no refunds or exchanges
- Please try to not spend too much time in the shop. We have put a maximum time of 1 hour per customer.
- **Masks are required while shopping in the store**
- Donations are accepted by appointment only at this time. We ask that all donations are gently used, clean, and in good working order. Please email manager@supeshop.ca or call 604-536-7744 to make an appointment and find out which items we cannot take now.
- No donations can come through the front of the shop. Please drive or walk around to the back of the building to the donation door.
- All items that we receive through donations go through a quarantined protocol in the back room until they are put out in the shop for sale
- Washrooms are not available.
- No admittance into backroom is allowed

- We are a respectful organization and reserve the right to ask people to leave that are not following the policies or are not being respectful.
- Protocols are subject to change as we move forward in our new normal, we will continue to follow Health and Government Authorities as they put in new or changed regulations.
- Periodically we will be using our parking lot to do outside sales, parking will be limited during this time. Street parking is available.

We appreciate your cooperation and thank you for your support!